



# **REST API**

# **Programmer's Guide**

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## **Telestream Contact Information**

To obtain product information, technical support, or provide comments on this guide, contact us using our web site, email, or phone number as listed below.

Resource	Contact Information
DIVA Technical	Web Site:
Support	https://www.telestream.net/telestream-support/
	Depending on the problem severity, we will respond to your request within 24 business hours. For P1, we will respond within 1 hour. Please see the Maintenance & Support Guide for these definitions.
	• Support hours for customers are Monday-Friday, 7am-6pm local time.
	• P1 issues for customers are 24/7.
Telestream, LLC	Web Site: www.telestream.net
	Sales and Marketing Email: info@telestream.net
	Telestream, LLC
	848 Gold Flat Road, Suite 1
	Nevada City, CA USA 95959
International	Web Site: www.telestream.net
Distributor	See the Telestream Web site for your regional authorized
Support	Telestream distributor.
Telestream	Email: techwriter@telestream.net
Technical Writers	Share comments about this or other Telestream documents.



# **Preface**

This book gives an operational understanding of system functionality and instructions for using the DIVA REST API.

#### **Topics**

- Audience
- Documentation Accessibility
- Document Updates



#### **Audience**

This document is intended for Installation, Administration and Operations personnel to follow all of the necessary steps to achieve full functionality of the DIVA REST API component.

# **Documentation Accessibility**

For information about Telestream's commitment to accessibility, visit the Telestream Support Portal located at https://www.telestream.net/telestream-support/.

**Related Documents** 

For more information, see the Telestream Core documentation set for this release located at: https://www.telestream.net/telestream-support/.

## **Document Updates**

The following table identifies updates made to this document.

Date	Update	
April 2022	Updated Copyright information.	
	Updated book for release 8.2.	
	Updated terminology to new standards.	
July 2022	Migrated book to Telestream format and styles.	
September 2022	Updated terminology and title page graphic. (see the <i>Overview</i> for updated terms)	
October 2022	Updated book for release 8.3	
November 2022	Added preface page to book.	
	Reverted the term "Virtual Object" to "Object".	
December 2022	Updated book for 8.3.1 release.	
February 2023	Updated book for 9.0 release.	
	Updated copyright dates.	
March 2023	Updated book from DIVA Core to Content Manager.	
June 2023	Updated book with review comments received.	



# **Overview**

Telestream recommends using the REST API rather than the previous existing APIs (that is, DIVA Enterprise Connect, DIVAS, Java and C++). Although all previous APIs will remain available, the REST API offers new and enhanced features and is integrated into DIVA and is required by the web app to function.

REST API JSON files can be downloaded from Share Point here:

https://tinyurl.com/JSON-Files

or from the Telestream DIVA Support Portal:

https://www.telestream.net/telestream-support/.

**Note:** To enable API backward compatibility, the term *job* has been removed and replaced with request used in legacy API structures and commands.

#### **Topics**

- **■DIVA Concepts**
- ■Main DIVA API Calls



### **DIVA Concepts**

The following information are standard DIVA concepts. Refer to the DIVA Architecture, Concepts and Glossary book for additional details.

#### **Archive Request**

DIVA stores objects; an object is a set of files referring to an asset or a clip. An object can be made of 1 file, typically MXF file or with several files like reference mov format (one video file, several audio files), or DPX format.

An object is identified by a Name and a Collection (category). YChoose whatever names for Object Name and Collection desired. DIVA only checks that the Object Name + Collection combination is unique.

In DIVA, a Collection is like a name extension and should not be confused with a Tape Group. Any name can be used for the Collection. Telestream recommends using the application or company name so we can identify who has sent a request. Should the same Object Name be used for different clips (typically hi-res and low-res), use a different Collection to distinguish those clips.

The Files parameter provides the names of the files of the object to be archived; each name can contain a relative path to the file location.

Media Name is the DIVA device used for storing the object; it can be a disk, a tape or cloud storage. Each of these devices can have multiple names based on partitioning (for example, DIVAGRID, NAS-STORAGE, TAPE\_SPORTS\_MAIN, TAPE\_SPORTS\_BKP, CLOUD PROGRAM, CLOUD PROMOS, and so on). The list of all Arrays and Tape Groups can be retrieved from DIVA, but it does not necessarily mean they need to be exposed to the end user. The Media can also be a Storage Plan (see the Storage Policy Manager book for details). Check with the customer and the DIVA Project Manager about which Media to expose to the end user.

The Unmanaged Storage Repository Name is the content server name where DIVA will archive from. It must be the same name as in the DIVA configuration. Confirm this with the customer or DIVA Project Manager for this list.

The Source Path Root is the File Path Root where the content objects are located. By default, DIVA will use the default File Path Root configured for that source in the DIVA configuration.

**Note:** The Source list can be obtained using the *GET/servers* API call.

The Quality of Service parameter can remain at the default setting.

The Priority (between 1 and 100 highest) can either remain at the default, or a value can be specified.

If the Delete From Source option check box is selected, then that parameter will delete the asset just archived from the Source Server, but only if the archive was successful.



#### **Restore Request**

The following items must be specified for a Restore Request:

- Object Name
- Object Collection
- Unmanaged Storage Repository Server Name
- The File Path Root; if empty, DIVA will take the File Path Root used during the Archive request and will overwrite the object if it already exists, unless the Do Not Overwrite option is specified.

#### **Partial Restore**

The Partial Restore parameters are the same as the Restore parameters with the following additional options:

- Offset or Timecodes (In/Out) or File List
- Partial Restore will create a new clip name because it generates a new clip created with a portion of the original clip.

#### **Delete Request**

A Delete Object Request will delete all copies of that object whether they are on disk, tape (in the tape library or external), or in the cloud. The Object Name and Object Collection must be specified.

**Note:** Deleting an object implies it cannot be recovered from the storage media after deletion.



#### **Main DIVA API Calls**

The following are the main DIVA API calls available and are the minimum required to implement the basic DIVA API Workflows:

- POST/users/logins
- POST/users/logout
- GET/groups
- GET/arrays
- GET/object/info
- GET/objects/list
- GET/requests
- POST/requests/archive
- POST/requests/cancel
- POST/requests/delete
- POST/requests/partialRestore
- POST/requests/restore
- *GET/requests/{requestId}*
- GET/versions

The Swagger definitions for these endpoints are located here:

https://127.0.0.1:8765/webjars/swagger-ui/index.html?urls.primaryName=data https://127.0.0.1:8765/webjars/swagger-ui/index.html?urls.primaryName=manager



# **Getting Started**

This chapter guides the user through getting started using the DIVA REST API.

#### **Topics**

- Structure
- Initial Configuration
- Sample Python Program

#### **Structure**

The REST API Swagger page is home to all DIVA REST APIs. You can toggle to other APIs using the Definition at the top right side of the page.



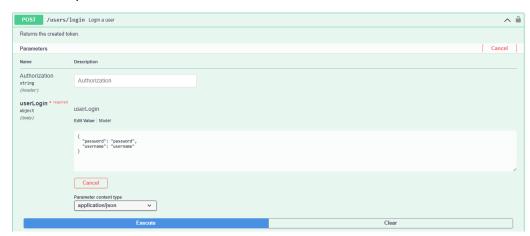
For the purposes of this document we will focus of the data and manager service required to login and submit requests, respectively.

## **Initial Configuration**

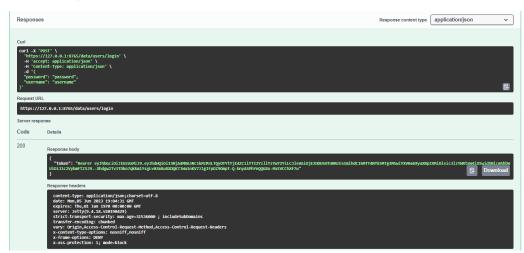
During installation a user is created by either the DIVA Installer, or manually by an administrator. This information must be obtained from the person who created the user; all automations and API calls use these credentials. Go to the POST users/login



endpoint and specify the login and password to log in; this is sufficient to obtain a token and proceed with other API calls.



Click the Try it out button and you will receive a token. Copy the contents of the Bearer token (everything in quotes after "token") as shown in the following figure:



A POST/users request must be submitted by entering the token in the Authorization field to create a user. The user name, password, and role of the user to create must be specified (see the following figure). Optionally, you may specify an email address and a session timeout in minutes when creating a user. The session timeout is how long the user will remain logged into DIVA. You can configure it to a value between 0 and 10080 minutes. Default: 1440 minutes.

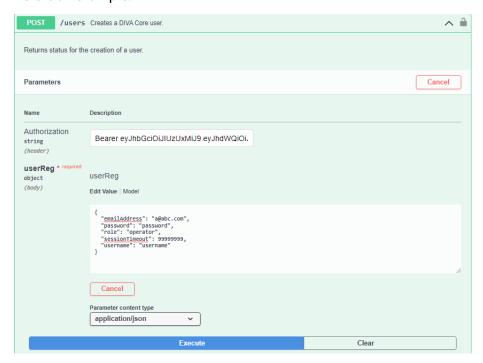
**Note:** Call *GET/roles* to obtain a list of possible roles.

- All DIVA GET requests require at least the user role.
- Archive, Restore (including N-Restore and Partial Restore) and Copy requests require at least the operator role.

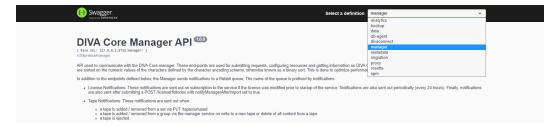


- Change Priority, Transfer, Eject, Insert, Export and Import requests require at least the advoperator role.
- All other requests require the administrator role.

Here is an example:



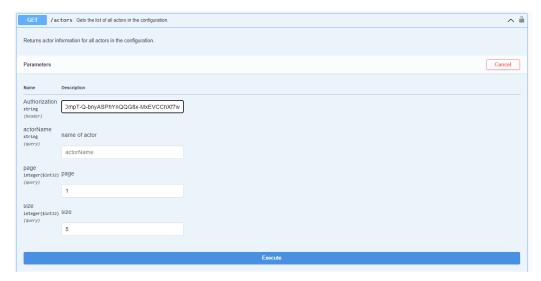
The API is now ready to be used to retrieve information from DIVA. Switch to the Manager endpoints to start using the API.





#### **Retrieving All Configured Actors**

This figure is an example call to retrieve all configured Actors:



This figure shows the start of the response:

```
Responses
                                                                                                                                            Response content type application/json
Code
           Description
           Successful operation
```

#### **Submitting a Request**

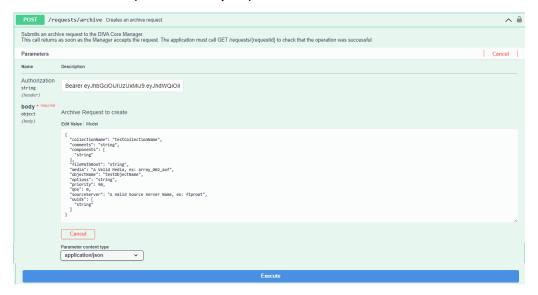
To submit a request (for example, an Archive request) submit a POST/requests/archive. The header must contain an Authorization Key with the bearer token as the value, as depicted in this request:

```
curl -X POST --header 'Content-Type: application/json' --header
'Accept: application/json' --header 'Authorization: Bearer
eyJhbGciOiJIUzUxMiJ9.eyJhdWQiOiI1MjM5YTcxOS1iYjAwLTQ5MWQtOGYxZi01Z
jcxM2YxZWZiMjMiLCJleHAiOjE2MjEzNTYOMDcsImlhdCI6MTYyMTI3MDAwNywiYXV
0aG9yaXRpZXMiOlsic3lzYWRtaW4iXSwidXNlcm5hbWUiOiJzeXNhZG1pbiJ9.zZiK
vEe-3JjuOsJ-CDpW 32JKRefy54-wGwra LABmUeuIhpWGEpHnT-
Se5PXTFxvjDf2g9mgezKQIvIJzObzQ' -d '{ \
   "collectionName": "a", \
```



```
"comments": "this is object a2", \
  "components": [ \
   "1.txt" \
  ], \
  "filePathRoot": "", \
 "media": "default", \
"objectName": "a2", \
"options": "", \
  "priority": 50, \
  "qos": 2, \
  "sourceServer": "wfm ftp sd for diva test" \
}' 'http://172.16.10.18:8765/manager/requests/archive'
```

Go to the Swagger page for the request and click on the Example Value to view the fields that must be specified for any request.



Specify the values and click Execute to submit the request.



**Note:** Click Model (next to the Example Value tab) to view a description of each field and a list possible values.



For example, for gos, the list of possible QOS values and their meaning are displayed. A value of 2 signifies a QOS value of Direct-only.

```
aos
                                                       integer($int32)
                                                       example: 0
                                                       allowEmptyValue: false
                                                       One of the following codes: DIVA_QOS_DEFAULT (0): Archiving is
                                                      One of the following codes: DIVA_QUS_DEFAULI (0): Archiving is performed according to the default Quality Of Service (currently: direct and cache for archive operations). DIVA_QOS_CACHE_ONLY (1): Use cache archive only. DIVA_QOS_DIRECT_ONLY (2): Use direct archive only. No Disk Instance is created. DIVA_QOS_DIRECT_AND_CACHE (3): Use direct archive if available or cache archive if direct archive is not available. DIVA_QOS_CACHE_AND_DIRECT (4): Use cache archive if available or direct archive if cache archive is not available. To request these
                                                       Additional and optional services are available. To request those
                                                       services, use a logical OR between the previously documented Quality Of Service parameter and the following constant: DIVA_ARCHIVE_SERVICE_DELETE_ON_SOURCE (0x0100): Delete source files
                                                       when the tape migration is done. Available for local sources, disk
                                                       sources, and standard ftp sources.
```

## Sample Python Program

Here is a sample program to obtain all Actors from DIVA using Python:

```
import requests
url = https://127.0.0.1:8765/dataservice/users/login
headers = {
        "Content-Type": "application/json; utf-8",
        "Accept": "application/json"
```



```
json = {
  "username": "enter the username here",
  "password": "enter the password here"
response = requests.post(url, headers=headers, json=json,
verify=False)
token = response.json()["token"]
print(token)
url = https://127.0.0.1:8765/manager/actors?page=1&size=5
headers = {
       "Accept": "application/json",
       "Authorization": token
response = requests.get(url, headers=headers, verify=False)
print(response.json())
```



# **Data Service API**

### **Topics**

- **■**Overview
- ■Data Service API
- ■DIVA Manager Endpoints
- ■DIVA Connect REST API



#### **Overview**

The REST API documentation is included in DIVA as HTTP documentation; which is accessible directly from within the REST API. The Swagger documentation for the REST API services is accessible using the following URL by replacing localhost with the correct IP address:

http://localhost:8765/webjars/swagger-ui/index.html

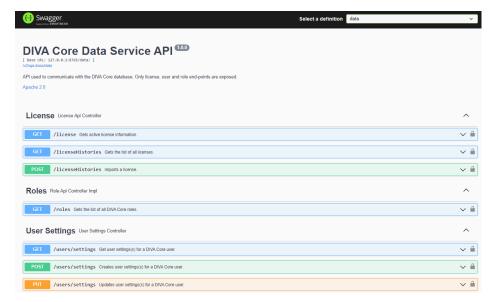
**Important:** Be sure to check the details in the Swagger API comments.

The Data Service endpoints can be switched to other endpoints using the menu at the top of the page:



#### **Data Service API**

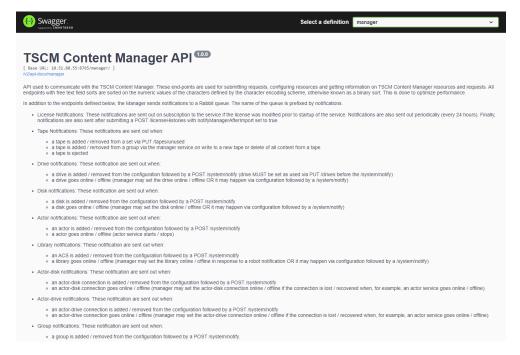
This is the API used to communicate with the database. Only user, profile, and endpoints are exposed. The Data Service is used to manage users, roles and profiles. After a user is created through POST/users, that user can obtain an access token through POST /users/login that will be needed for all future communication; including accessing all DIVA resources available in the Manager Endpoints.





## **DIVA Manager Endpoints**

You use the API to communicate with DIVA. Use these endpoints to submit requests and obtain information on DIVA resources and requests.





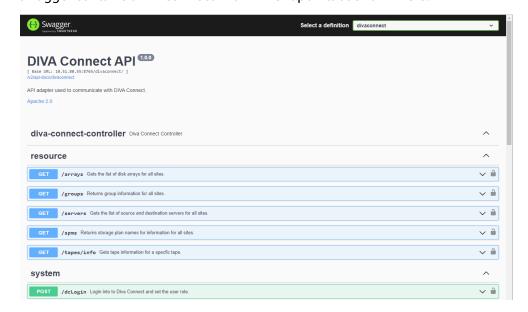


#### **DIVA Connect REST API**

The REST API can be used to send requests and commands to DIVA Connect. The same port used for the Client Web Connections is used for this API. The REST API supports only MultiDIVA Mode.

See the DIVA Connect documentation on the DIVA Support Portal at https:// www.telestream.net/telestream-support/ for detailed information.

Swagger contains DIVA Connect REST API endpoints as shown here:





# Workflows

This chapter describes the DIVA API and Authentication Token Workflows. The REST API uses JWT (JSON Web Token) authentication specified in the authorization header of all requests. To obtain the token, *POST* to /users/login on the data service; passing in the user name and password. There is a specific endpoint to get a authentication token and all the functions of the REST API require this token to function properly.

#### **Authentication Token Workflow**

The authentication phase is mandatory in order to get a token that will be used for any following API call. A token is configurable and valid for 1440 minutes (24 hours) by default. The maximum is 10080 minutes (7 days). It is advised to authenticate one time at the start of your application before the 1st call to a DIVA API call, and then use that token as long as it is valid. Any HTTP request using an invalid or expired token will fail with HTTP error code 403 (access denied).

The following process is the authentication workflow.

- 1. Upon login the user will receive an authentication token.
- **2.** An access token must be used to access secured endpoints. It will automatically expire after one day. Alternatively, a user may delete an access token by calling /users/logout.
- **3.** When an access token expires or is deleted, the client is considered as logged out and must login again.

#### Roles

A user may belong to one of five roles; sysadmin, admin, advoperator, operator, or user.

A user may perform all basic GET operations including the following:

- POST /users/login
- POST /users/logout
- PUT /users/{userName}/password
- GET /profile



- PUT /profile
- GET /users
- GET /roles
- GET ANY RESOURCE (for example, GET /actors)

An Operator may perform all the operations of a user and the following additional operations:

- POST /requests/archive
- POST /requests/restore
- POST /requests/copy

An Advanced Operator (advoperator) may perform all the operations of an operator and the following additional operations:

- PUT /requests
- POST /requests/transferFiles
- POST /requests/insertTape
- POST /requests/ejectTape
- POST /requests/repackTape
- POST /requests/exportTape
- POST /requests/importTape

An Administrator (admin) may perform all operations of an advoperator and the following additional operations:

- POST /requests/delete
- POST /requests/serverDelete

A System Administrator (sysadmin) may perform all operations of an administrator and the following additional operations:

- POST /users
- DELETE /users
- GET /users
- GET /roles

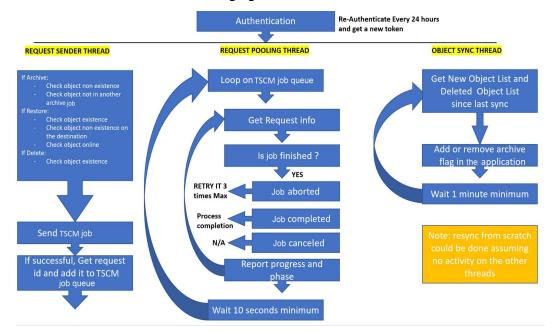


#### **DIVA API Workflows**

The following guidelines should be used to develop workflows using the DIVA API:

- First authentication: if possible use only one authentication to DIVA at the start of the application and use the token returned for further API calls. Do not authenticate multiple times, and in particular not before each DIVA request.
- Send the DIVA request (archive, restore, and so on) using the token from the last step and get the Request ID. Add the Request ID to the DIVA request queue.
- Pool every n seconds on the DIVA request queue list using getRequestInfo. Wait a minimum of 10 seconds between each pooling phase.
- The progress and phase can be obtained for each running request.
- Any running request can be canceled.
- A finished request can be removed from the DIVA request queue. A finished request will be COMPLETED, PARTIALLY COMPLETED, ABORTED, or CANCELLED.
- Avoid retrying too many times if a request fails.
- Before restoring an object, use divaGetObjectInfo to know if the object is online; there is no need to try to restore an offline object because it will fail.
- Try to develop a sync (or resync) mechanism to sync the application with DIVA objects using the Since Date option to discover new and deleted objects.

After authenticated, three different threads could be created to manage the DIVA workflows as shown in the following figure:





# **DIVA Request Status Codes**

This table identifies DIVA request status codes:

Code	Name	Description
1000	DIVA_OK	Success
1001	DIVA_ERR_UNKNOWN	Error: unknown error
1002	DIVA_ERR_INTERNAL	Error: internal error
1003	DIVA_ERR_NO_ARCHIVE_SYSTEM	Error: no archive system
1004	DIVA_ERR_BROKEN_CONNECTION	Error: broken connection
1005	DIVA_ERR_DISCONNECTING	Error: while disconnecting
1006	DIVA_ERR_ALREADY_CONNECTED	Error: already connected
1007	DIVA_ERR_WRONG_VERSION	Error: wrong software version
1008	DIVA_ERR_INVALID_PARAMETER	Error: invalid parameter
1009	DIVA_ERR_OBJECT_DOESNT_EXIST	Error: Object doesn't exist
1010	DIVA_ERR_SEVERAL_OBJECTS	Error: several objects with this name
1011	DIVA_ERR_NO_SUCH_REQUEST	Error: no such request
1012	DIVA_ERR_NOT_CANCELABLE	Error: request is not cancelable
1013	DIVA_ERR_SYSTEM_IDLE	Error: DIVA is idle
1014	DIVA_ERR_WRONG_LIST_SIZE	Error: wrong objects list size
1015	DIVA_ERR_LIST_NOT_INITIALIZED	Error: Objects list is not initialized
1016	DIVA_ERR_OBJECT_ALREADY_EXISTS	Error: Object already exists
1017	DIVA_ERR_GROUP_DOESNT_EXIST	Error: Tape Group, media or storage plan does not exist
1018	DIVA_ERR_SOURCE_OR_DESTINATION_DOESNT_EXIST	Error: source or destination doesn't exist
1019	DIVA_WARN_NO_MORE_OBJECTS	Warning: no more objects
1020	DIVA_ERR_NOT_CONNECTED	Error: not connected
1021	DIVA_ERR_GROUP_ALREADY_EXISTS	Error: Tape Group, media or storage plan already exists
1022	DIVA_ERR_GROUP_IN_USE	Error: archived objects belong to this Tape Group



Code	Name	Description
1023	DIVA_ERR_OBJECT_OFFLINE	Error: Object offline
1024	DIVA_ERR_TIMEOUT	Error: timeout
1025	DIVA_ERR_LAST_INSTANCE	Error: last instance
1026	DIVA_ERR_PATH_DESTINATION	Error: destination path must be complete
1027	DIVA_ERR_INSTANCE_DOESNT_EXIST	Error: instance does not exist
1028	DIVA_ERR_INSTANCE_OFFLINE	Error: instance offline
1029	DIVA_ERR_INSTANCE_MUST_BE_ON_TAPE	Error: instance must be on tape
1030	DIVA_ERR_NO_INSTANCE_TAPE_EXIST	Error: no tape instance exists
1031	DIVA_ERR_OBJECT_IN_USE	Error: Object in use
1032	DIVA_ERR_CANNOT_ACCEPT_MORE_REQUESTS	Error: cannot accept more requests
1033	DIVA_ERR_TAPE_DOESNT_EXIST	Error: tape doesn't exist
1034	DIVA_ERR_INVALID_INSTANCE_TYPE	Error: invalid instance type
1035	DIVA_ERR_ACCESS_DENIED	Error: access denied
1036	DIVA_ERR_OBJECT_PARTIALLY_DELETED	Error: Object is partially deleted
1037	DIVA_ERR_LICENSE_DOES_NOT_SUPPORT_THIS_FEATURE	License does not support this feature
1038	DIVA_ERR_COMPONENT_NOT_FOUND	Error: component not found
1039	DIVA_ERR_OBJECT_IS_LOCKED	Error: Object is locked
1040	DIVA_ERR_OBJECT_BEING_ARCHIVED	Error: Object is being archived

#### This table identifies possible status codes for unsuccessful Archive requests:

Code	Name	Description
1002	DIVA_ERR_INTERNAL	Error: internal error
1008	DIVA_ERR_INVALID_PARAMETER	Error: invalid parameter
1016	DIVA_ERR_OBJECT_ALREADY_EXISTS	Error: Object already exists
1018	DIVA_ERR_SOURCE_OR_DESTINATION_DOESNT_EXIST	Error: source or destination doesn't exist
1040	DIVA_ERR_OBJECT_BEING_ARCHIVED	Error: Object is being archived



# **Partial Restore Request Formats and Manager** Responses

The following formats—each identified by an INT value in *format*—are used when issuing requests to DIVA Manager:

- 0—Bytes (range)
- 1—Not Used
- 2—Video GXF (timecode)
- 3—Video SEA (timecode)
- 4—Video AVI MATROX (timecode)
- 5—Video MPEG2 TS (timecode)
- 6—Video MXF (timecode)
- 7—Video Pinnacle (timecode)
- 8—Video Omneon (timecode)
- 9—Video Leitch (timecode)
- 10—Video Quantel (timecode)
- 11—Autodetect which video format (timecode)
- 12—File/Folder Based
- 13—DPX (range)

#### **Request and Response Sample**

Here are Partial Restore requests and Manager responses. Take note of the differences in offsets and formats.

#### Sample 1: Body for Bytes Partial Restore

```
"destinationServer": "sourcedest",
"minRequestPriority": -1,
"instance": -1,
"qos": 0,
"offsets": [
  "destinationFile": "DNxHD-mxf-wrap-conf.mov",
  "offsetPairs": [
      "bytesEnd": 1,
      "bytesBegin": 0,
      "timeCode": false
      "bytesEnd": 2,
      "bytesBegin": 1,
      "timeCode": false
```



```
"sourceFile": "DNxHD-mxf-wrap-conf.mov"
   }
 "format": 0,
 "options": " ",
 "objectName": "Partial File",
 "maxRequestPriority": 100,
 "priority": -1,
 "filePathRoot": "restore",
 "collectionName": "Restore All Basic PFR",
 "destinationServer": "sourcedest",
 "minRequestPriority": -1,
 "instance": -1,
 "qos": 0,
 "offsets": [
"offsets": [
    "destinationFile": "DNxHD-mxf-wrap-conf.mov",
    "offsetPairs": [
        "bytesEnd": 1,
        "bytesBegin": 0,
          "timeCode": false
      },
        "bytesEnd": 2,
        "bytesBegin": 1,
        "timeCode": false
    "sourceFile": "DNxHD-mxf-wrap-conf.mov"
 "format": 0,
 "options": " ",
 "objectName": "Partial File",
 "maxRequestPriority": 100,
 "priority": -1,
 "filePathRoot": "restore",
 "collectionName": "Restore All Basic PFR"
```

#### Sample 2: Body for Video GXF (timecode) Partial Restore



```
"offsetPairs": [
        "timeCodeBegin": "00:00:00:00",
        "timeCodeEnd": "00:00:00:01",
        "bytesEnd": 0,
        "bytesBegin": 0,
        "timeCode": true
    ],
    "sourceFile": "Profile.gxf"
],
"format": 2,
"options": " ",
"objectName": "Partial File",
"maxRequestPriority": 100,
"priority": -1,
"filePathRoot": "restore",
"collectionName": "Restore All Basic PFR"
```

#### Sample 3: Body for File-Folder based Partial Restore

```
"destinationServer": "sourcedest",
"minRequestPriority": -1,
"instance": -1,
"gos": 0,
"offsets": [
    "fileFolder": {
      "name": "DNxHD mxf wrap conf.mov",
      "option": ""
  },
    "fileFolder": {
      "name": "test.mov",
      "option": ""
  }
"format": 12,
"options": " ",
"objectName": "Partial File",
"maxRequestPriority": 100,
"priority": -1,
"filePathRoot": "restore",
"collectionName": "Restore All Basic PFR"
```

## Sample 4: Body for DPX (Range) PR

"destinationServer": "sourcedest", "minRequestPriority": -1,



```
"instance": -1,
"qos": 0,
"offsets": [
  {
    "range": {
      "end": 2,
"begin": 1
  },
    "range": {
     "end": 4,
      "begin": 3
 }
],
"format": 13,
"options": " ",
"objectName": "Partial File",
"maxRequestPriority": 100,
"priority": -1,
"filePathRoot": "restore",
"collectionName": "Restore All Basic PFR"
```

