



**PRISM MPP
SDI / IP Waveform Monitor
Installation and Safety Instructions**

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Important Compliance and Safety Information

United States of America Compliance Notices

Class A Interference Statement

This equipment has been tested and found to comply with the limits for a Class A digital device, pursuant to Part 15, Subpart B of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a commercial installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. Operation of this equipment in a residential area is likely to cause harmful interference in which case the user will be required to correct the interference at his own expense.

FCC Caution

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference, and
2. This device must accept any interference received, including interference that may cause undesired operation.

Safety

UL 61010-1: 2012 R7.19: Safety Requirements for Electrical Equipment for Measurement, Control, and Laboratory Use - Part 1: General Requirements.

Environmental

Perchlorate Materials: this product contains one or more type CR lithium batteries. According to the state of California, CR lithium batteries are classified as perchlorate materials and require special handling.

See www.dtsc.ca.gov/hazardouswaste/perchlorate for additional information.

Canada Compliance Notices

Department of Communications Radio Interference Regulations

This digital apparatus does not exceed the Class A limits for radio-noise emissions from a digital apparatus as set out in the Radio Interference Regulations of the Canadian Department of Communications. This Class A digital apparatus complies with Canadian ICES-003.

Reglement sur le brouillage radioelectrique du Quadstere des Communications

Cet appareil numerique respecte les limites de bruits radioelectriques visant les appareils numeriques de classe A prescrites dans le Reglement sur le brouillage radioelectrique du Quadstere des Communications du Canada. Cet appareil numerique de la Classe A est conforme a la norme NMB-003 du Canada.

Safety

CAN/CSA-C22.2 NO. 61010-1-12 + G11 + G12 (R2017) + A1: Safety Requirements for Electrical Equipment for Measurement, Control, and Laboratory Use - Part 1: General Requirements.

Sécurité

CAN/CSA-C22.2 NO. 61010-1-12 + G11 + G12 (R2017) + A1: Exigences de sécurité pour l'électricité Matériel de mesure, de contrôle et d'utilisation en laboratoire - Partie 1: Généralités Exigences.

European Union and European Free Trade Association (EFTA) Compliance Notices

This equipment may be operated in the countries that comprise the member countries of the European Union and the European Free Trade Association. These countries, listed in the following paragraph, are referred to as The European Community throughout this document:

AUSTRIA, BELGIUM, BULGARIA, CYPRUS, CZECH REPUBLIC, DENMARK, ESTONIA, FINLAND, FRANCE, GERMANY, GREECE, HUNGARY, IRELAND, ITALY, LATVIA, LITHUANIA, LUXEMBOURG, MALTA, NETHERLANDS, POLAND, PORTUGAL, ROMANIA, SLOVAKIA, SLOVENIA, SPAIN, SWEDEN, UNITED KINGDOM, ICELAND, LICHTENSTEIN, NORWAY, SWITZERLAND

Declaration of Conformity

Marking by the "CE" symbol indicates compliance with the Essential Requirements of the EMC Directive of the European Union 2014/30/EU

This equipment meets the following conformance standards:

Safety

EN 61010-1: 2010 + A1: Safety Requirements for Electrical Equipment for Measurement, Control, and Laboratory Use - Part 1: General Requirements Low Voltage Directive 2014/35/EU

Emissions

EN 55032: 2015 + A11: 2020, CISPR 32: 2015, EN 61000-3-2: 2014, EN 61000-3-3: 2013

Immunity

EN 55035: 2017, EN 61000-4-2: 2009,

EN 61000-4-3: 2006 + A1: 2008 + A2: 2010, EN 61000-4-4: 2012,

EN 61000-4-5: 2014 + A1: 2017, EN 61000-4-6: 2014, EN 61000-4-8: 2010,

EN 61000-4-11: 2020

Environments: E2**Warnings**

Warning! This is a Class A product. In a domestic environment, this product may cause radio interference, in which case, the user may be required to take appropriate measures.



Achtung! Dieses ist ein Gerät der Funkstorgrenzwertklasse A. In Wohnbereichen können bei Betrieb dieses Gerätes Rundfunkstörungen auftreten, in welchen Fällen der Benutzer für entsprechende Gegenmaßnahmen verantwortlich ist.



Attention! Ceci est un produit de Classe A. Dans un environnement domestique, ce produit risque de créer des interférences radioélectriques, il appartiendra alors à l'utilisateur de prendre les mesures spécifiques appropriées.

Notes:

1. For Compliance with the EMC standards listed here, high quality shielded interface cables should be used.
2. Emissions which exceed the levels required by this standard may occur when this equipment is connected to a test object.

Environmental Compliance

This section provides information about the environmental impact of the product.

Product end-of-life handling

Observe the following guidelines when recycling an instrument or component:

Equipment recycling

Production of this equipment required the extraction and use of natural resources. The equipment may contain substances that could be harmful to the environment or human health if improperly handled at the product's end of life. To avoid release of such substances into the environment and to reduce the use of natural resources, we

encourage you to recycle this product in an appropriate system that will ensure that most of the materials are reused or recycled appropriately.

This symbol on the product or its packaging indicates that this product complies with the applicable European Union requirements according to Directives 2012/19/EU and 2006/66/EC on waste electrical and electronic - equipment (WEEE) and batteries.

It also indicates that this product must not be disposed of with your other household waste. Instead, it is your responsibility to dispose of your waste equipment by handing it over to a designated collection point for the recycling of waste electrical and electronic equipment. The separate collection and recycling of your waste equipment at the time of disposal will help conserve natural resources and ensure that it is recycled in a manner that protects human health and the environment. For more information about where you can drop off your waste for recycling, please contact your local authority, or where you purchased your product.

Battery Recycling

This product may contain a rechargeable battery, which must be recycled or disposed of properly. Please properly dispose of or recycle the battery according to local government regulations.

Transporting Batteries or products with Batteries in them

The capacity of the lithium ion secondary battery shipped with this product is under 100 Wh. The lithium content of the installed primary battery is under 1 g. Each battery meets the applicable requirements of UN Manual of Tests and Criteria Part III Section 38.3. Battery quantity is under the limit for shipment according to Section II of the relevant Packing Instructions from the IATA Dangerous Goods Regulations. Consult your air carrier for applicability and determination of any special lithium battery transportation requirements.

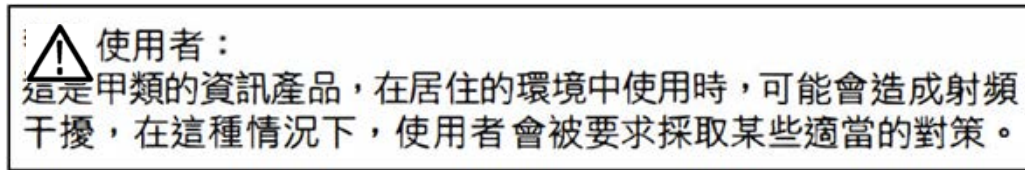
Restriction of Hazardous Substances

This product is classified as an industrial monitoring and control instrument, and is required to comply with the substance restrictions of the RoHS 3 Directives 2011/65/EU and EU 2015/863.

Korea Compliance Statement

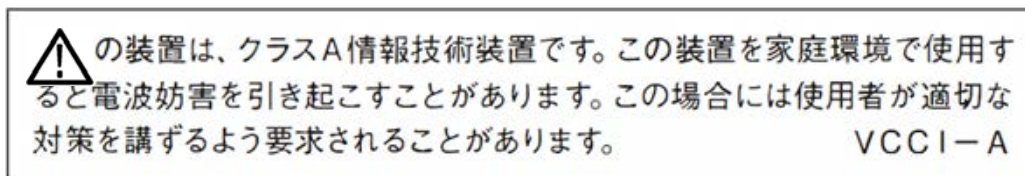
사 용 자 안 내 문
이 기기는 업무용 환경에서 사용할 목적으로 적합성평가를 받은 기기로서 가정용 환경에서 사용하는 경우 전파간섭의 우려가 있습니다.

Taiwan Compliance Statement



This is a Class A product based on the standard of the Bureau of Standards, Metrology and Inspection (BSMI) CNS 13438, Class A. In a domestic environment this product may cause radio interference in which case the user may be required to take adequate measures.

Japan Compliance Statement



This is a Class A product based on the standard of the VCCI Council (VCCI 32: 2016). If this equipment is used in a domestic environment, radio interference may occur, in which case, the user may be required to take corrective actions.

Important Safety Information

This manual contains information and warnings that must be followed by the user for safe operation and to keep the product in a safe condition. To safely perform service on this product, see the Service safety summary that follows the General safety summary.

General Safety Summary

Use the product only as specified. Review the following safety precautions to avoid injury and prevent damage to this product or any products connected to it. Carefully read all instructions. Retain these instructions for future reference.

Comply with local and national safety codes.

For correct and safe operation of the product, it is essential that you follow generally accepted safety procedures in addition to the safety precautions specified in this manual.

The product is designed to be used by trained personnel only.

Only qualified personnel who are aware of the hazards involved should remove the cover for repair, maintenance, or adjustment. Before use, always check the product with a known source to be sure it is operating correctly.

While using this product, you may need to access other parts of a larger system. Read the safety sections of the other component manuals for warnings and cautions related to operating the system.

When incorporating this equipment into a system, the safety of that system is the responsibility of the assembler of the system.

To Avoid Fire or Personal Injury

Use proper power cord: Use only the power cord specified for this product and certified for the country of use. Do not use the provided power cord for other products.

Ground the product: This product is grounded through the grounding conductor of the power cord. To avoid electric shock, the grounding conductor must be connected to earth ground. Before making connections to the input or output terminals of the product, ensure that the product is properly grounded. Do not disable the power cord grounding connection.

Power disconnect: The power cord disconnects the product from the power source. See instructions for the location. Do not position the equipment so that it is difficult to operate the power cord; it must remain accessible to the user at all times to allow for quick disconnection if needed.

Observe all terminal ratings: To avoid fire or shock hazard, observe all rating and markings on the product. Consult the product manual for further ratings information before making connections to the product. Do not apply a potential to any terminal, including the common terminal, that exceeds the maximum rating of that terminal.

Do not operate without covers: Do not operate this product with covers or panels removed, or with the case open. Hazardous voltage exposure is possible.

Avoid exposed circuitry: Do not touch exposed connections and components when power is present.

Do not operate with suspected failures: If you suspect that there is damage to this product, have it inspected by qualified service personnel.

Disable the product if it is damaged. Do not use the product if it is damaged or operates incorrectly. If in doubt about safety of the product, turn it off and disconnect the power cord. Clearly mark the product to prevent its further operation.

Before use, inspect voltage probes, test leads, and accessories for mechanical damage and replace when damaged. Do not use probes or test leads if they are damaged, if there is exposed metal, or if a wear indicator shows.

Examine the exterior of the product before you use it. Look for cracks or missing pieces.

Use only specified replacement parts.

Do not operate in wet/damp conditions: Be aware that condensation may occur if a unit is moved from a cold to a warm environment.

Do not operate in an explosive atmosphere.

Keep product surfaces clean and dry: Remove the input signals before you clean the product.

Provide proper ventilation: Refer to the manual's installation instructions for details on installing the product so it has proper ventilation.

Slots and openings are provided for ventilation and should never be covered or otherwise obstructed. Do not push objects into any of the openings.

Provide a safe working environment: Always place the product in a location convenient for viewing the display and indicators.

Be sure your work area meets applicable ergonomic standards. Consult with an ergonomics professional to avoid stress injuries.

Use only the Telestream rackmount hardware specified for this product.

Service Safety Summary

The Service safety summary section contains additional information required to safely perform service on the product. Only qualified personnel should perform service procedures. Read this Service safety summary and the General safety summary before performing any service procedures.

To avoid electric shock: Do not touch exposed connections.

Do not service alone: Do not perform internal service or adjustments of this product unless another person capable of rendering first aid and resuscitation is present.

Disconnect power: To avoid electric shock, switch off the product power and disconnect the power cord from the mains power before removing any covers or panels, or opening the case for servicing.

Use care when servicing with power on: Dangerous voltages or currents may exist in this product. Disconnect power, remove battery (if applicable), and disconnect test leads before removing protective panels, soldering, or replacing components.

Verify safety after repair: Always recheck ground continuity and mains dielectric strength after performing a repair.

Terms in Manual

These terms may appear in this manual:



WARNING: Warning statements identify conditions or practices that could result in injury or loss of life.



CAUTION: Caution statements identify conditions or practices that could result in damage to this product or other property.

Terms on Product

These terms may appear on the product:

DANGER indicates an injury hazard immediately accessible as you read the marking.

WARNING indicates an injury hazard not immediately accessible as you read the marking.

CAUTION indicates a hazard to property including the product.

Symbols on the Product

When this symbol is marked on the product, be sure to consult the manual to find out the nature of the potential hazards and any actions which have to be taken to avoid them. (This symbol may also be used to refer the user to ratings in the manual.)

The following symbol(s) may appear on the product:



General Safety Product Specific Statements

Use the product only as specified. Review the following safety precautions to avoid injury and prevent damage to this product or any products connected to it.

Carefully read all instructions. Retain these instructions for future reference.

Comply with local and national safety codes.

For correct and safe operation of the product, it is essential that you follow generally accepted safety procedures in addition to the safety precautions specified in this manual. The product is designed to be used by trained personnel only.


Only qualified personnel who are aware of the hazards involved should remove the cover for repair, maintenance, or adjustment.

Before use, always check the product with a known source to be sure it is operating correctly.

This product is not intended for detection of hazardous voltages.

Use personal protective equipment to prevent shock and arc blast injury where hazardous live conductors are exposed.

When incorporating this equipment into a system, the safety of that system is the responsibility of the assembler of the system.

 **WARNING: To prevent injury or death, power off the instrument and disconnect it from line voltage before cleaning.**

ADVERTENCIA: Para evitar el riesgo de lesión o muerte, apague el equipo y desconéctelo de la toma de corriente antes de limpiarlo.

WARNUNG: Um Verletzungen oder Tod zu vermeiden, schalten Sie das Gerät aus und trennen Sie es von der Netzspannung, bevor Sie es reinigen.

ATTENTION: Afin de prévenir de tout risque de blessure ou mort, veuillez éteindre et déconnecter l'appareil du secteur avant de le nettoyer.

AVVERTIMENTO: Per prevenire lesioni o morte dell'operatore, spegnere lo strumento e scollegarlo dalla presa di corrente prima di qualsiasi operazione di pulizia.

AVISO: Para evitar risco de lesão ou morte, desligue o instrumento e desconecte-o da corrente antes de limpá-lo.



WARNING: To reduce the risk of fire and shock, ensure that the mains supply voltage fluctuations do not exceed 10% of the operating voltage range.

ADVERTENCIA: Para evitar el riesgo de fuego y descargas, asegúrese de que las fluctuaciones de voltaje de la fuente de alimentación no exceden 10% del rango operativo de voltaje.

WARNUNG: Um die Brand- und Stromschlaggefahr zu verringern, stellen Sie sicher, dass die Schwankungen der Netzspannung 10% des Betriebsspannungsbereichs nicht überschreiten.

ATTENTION: Pour éviter tout risque de feu ou choc électrique, assurez vous que les variations de tension ne soient pas supérieure à 10% de la valeur nominale.

AVVERTIMENTO: Per ridurre il pericolo di incendi e folgorazioni, assicurarsi che le fluttuazioni della tensione di rete siano contenute entro il 10% del valore nominale.

AVISO: Para reduzir o risco de incêndio e choque, certifique-se de que as flutuações da voltagem da rede elétrica não excedam 10% da faixa de tensão de operação.



WARNING: In the instrument, only the line conductor is fused for over-current protection. The fuse is internal and not user replaceable. Do not attempt to replace the fuse. If you suspect the fuse has blown, return the unit to an authorized service center for repair.

ADVERTENCIA: En el equipo, solo el conductor de línea lleva fusible como protección de sobrecarga. El fusible es interno y no reemplazable por el usuario. No intente cambiar el fusible. Si sospecha que el fusible no está conduciendo corriente, devuelva el equipo a un centro de servicio autorizado para su reparación.

WARNUNG: Im Gerät ist nur der Netzleiter zum Schutz gegen Überstrom abgesichert. Die Sicherung ist fest verbaut und kann nicht vom Benutzer ausgetauscht werden. Versuchen Sie nicht, die Sicherung zu ersetzen. Wenn Sie den Verdacht haben, dass die Sicherung defekt ist, bringen Sie das Gerät zur Reparatur in ein autorisiertes Servicezentrum.

ATTENTION: Dans l'instrument seul le secteur a une protection contre les court circuit (ou sur tension). Le fusible est à l'intérieur du matériel et ne peut pas être remplacé par l'utilisateur. N'essayez pas de le remplacer. Si vous suspectez le fusible, veuillez renvoyer le matériel dans un centre de réparation agréé.

AVVERTIMENTO: Lo strumento è protetto con un fusibile sul conduttore della fase. Il fusibile è interno e non può essere sostituito dall'utente. Non tentare di sostituire il fusibile. Se pensate che il fusibile si sia bruciato, inviate l'unità a un centro di assistenza autorizzato per la riparazione.

AVISO: No instrumento, apenas o condutor da linha possui fusível para proteção contra sobrecorrente. O fusível é interno e não pode ser substituído pelo utilizador. Não tente substituir o fusível. Se suspeitar que o fusível não está conduzindo corrente, devolva a unidade a um centro de serviço autorizado para reparação.



WARNING: To prevent injury or damage to the instrument, do not carry the PRISM by the small handles on the front of the instrument. These handles are for pulling the instrument out of a rack installation and are not intended to be used for carrying the instrument.

ADVERTENCIA: Para evitar lesión o daños al equipo, no sujete el monitor PRISM por las asas del frente del equipo. Estas asas son para sacar el equipo de una instalación de rack y no están diseñadas para sujetarlo.

WARNUNG: Um Verletzungen oder Schäden am Gerät zu vermeiden, sollten Sie den PRISM Monitor nicht an den Griffen an der Vorderseite des Geräts tragen. Diese Griffe dienen zum Herausziehen des Geräts aus einer Rack-Installation und sind nicht zum Tragen des Geräts gedacht.

ATTENTION: Afin d'éviter tout dommage ou casse de matériel ne pas porter le PRISM avec les anses de devant. Celle-ci servent à retirer le matériel du rack et ne servent pas à le porter.

AVVERTIMENTO: Per evitare lesioni o danni allo strumento, non utilizzate le maniglie frontali per trasportare l'apparato. Queste maniglie servono esclusivamente per estrarre lo strumento dal rack e non sono idonee al trasporto dello strumento.

AVISO: Para evitar ferimentos ou danos ao instrumento, não transporte o monitor PRISM pela pega na parte frontal do instrumento. Estas pegas são para puxar o instrumento para fora de uma instalação em rack e não se destinam ao transporte do instrumento.



CAUTION: To reduce risk of fire and shock, use the certified power cord provided with the product.

PRECAUCIÓN: Para evitar riesgo de incendio o descarga, use el cable de alimentación certificado que se suministró con el equipo.

VORSICHT: Um die Gefahr von Feuer und Stromschlag zu verringern, verwenden Sie das mit dem Gerät gelieferte zertifizierte Netzkabel.

AVERTIR: Pour réduire le risque d'incendie et de choc électrique, veuillez utiliser un cordon secteur certifié.

ATTENZIONE: Per ridurre il rischio di incendi e folgorazioni, utilizzare il cavo di alimentazione certificato fornito con il prodotto.

CAUTION: Para reduzir o risco de incêndio e choque, use o cabo de alimentação certificado fornecido com o produto.



CAUTION: Damage to the instrument can occur if this instrument is powered on at temperatures outside the specified temperature range.

PRECAUCIÓN: Hay peligro de daños al equipo si se enciende a temperaturas que estén fuera del rango especificado.

VORSICHT: Das Gerät kann beschädigt werden, wenn es bei Temperaturen außerhalb des angegebenen Temperaturbereichs eingeschaltet wird.

AVERTIR: Des dommages peuvent être produits par la mise sous tension dans des plages de température en dehors des valeurs spécifiées.

ATTENZIONE: Non accendere lo strumento se la temperatura ambiente è al di fuori dell'intervallo specificato in quanto si possono provocare danni.

CAUTION: Podem ocorrer danos ao instrumento se este for ligado em temperaturas fora da faixa de temperatura especificada.



CAUTION: To minimize the risk of damage to the instrument, we strongly recommend the power cord be connected to the instrument before the power cord is connected to the AC power source.

PRECAUCIÓN: Para minimizar el riesgo de daños al equipo, se recomienda que el cable de alimentación se conecte al equipo antes de que se conecte a la fuente de alimentación de corriente alterna.

VORSICHT: Um das Risiko einer Beschädigung des Geräts zu minimieren, empfehlen wir dringend, das Netzkabel an das Gerät anzuschließen, bevor das Netzkabel an die Stromquelle angeschlossen wird.

AVERTIR: Pour minimiser les risques de dégâts, nous recommandons vivement que le cordon secteur soit d'abord connecté à l'instrument avant la source d'alimentation.

ATTENZIONE: Per ridurre al minimo il rischio di danni allo strumento, si consiglia vivamente di collegare il cavo di alimentazione allo strumento prima che il cavo di alimentazione sia collegato alla fonte di alimentazione CA.

CAUTION: Para minimizar o risco de danos ao instrumento, recomendamos fortemente que o cabo de alimentação seja conectado ao instrumento antes de conectá-lo à fonte de alimentação AC.



CAUTION: To prevent data loss, we strongly recommend you first shut down the instrument before disconnecting the power cord.

PRECAUCIÓN: Para evitar la pérdida de datos, se recomienda apagar el equipo antes de desconectar el cable de alimentación.

VORSICHT: Um Datenverluste zu vermeiden, empfehlen wir dringend, das Gerät erst auszuschalten, bevor Sie das Netzkabel abziehen.

AVERTIR: Pour éviter des pertes de données, veuillez éteindre le matériel avant de déconnecter le secteur.

ATTENZIONE: Per prevenire la perdita di dati, si consiglia vivamente di spegnere lo strumento prima di scollegare il cavo di alimentazione.

CUIDADO: Para evitar perda de dados, é altamente recomendável desligar o instrumento antes de desconectar o cabo de alimentação.



CAUTION: To prevent static damage to the SFP module, if you remove the SFP module from the instrument, always store and transport the SFP module in an anti-static bag or container.

PRECAUCIÓN: Para evitar daños producidos por electricidad estática, cuando quite un módulo SFP del equipo se recomienda guardarlo y transportarlo en una bolsa o contenedor antiestático.

VORSICHT: Um statische Schäden am SFP-Modul zu vermeiden, sollten Sie das SFP-Modul immer in einem antistatischen Beutel oder Behälter aufbewahren und transportieren, wenn Sie es aus dem Gerät entfernen.

AVERTIR: Pour éviter des problèmes d'électricité statique, si vous retirez le SFP de l'instrument, veuillez le stocker et le transporter dans un sac ant-statique.

ATTENZIONE: Se si rimuovono gli SFP dallo strumento, conservarli e trasportarli in una busta anti statica o altro contenitore idoneo in modo da evirare danni dovuti alla elettricità statica (ESD).

CUIDADO: Para evitar danos estáticos ao módulo SFP, se você remover o módulo SFP do instrumento, armazene e transporte sempre o módulo SFP em um saco ou recipiente antiestático.



CAUTION: To prevent possible damage to the PRISM monitor and SFP modules, remove the SFP modules before transporting the PRISM monitor.

PRECAUCIÓN: Para evitar posibles daños al monitor PRISM y los módulos SFP, se recomienda extraer los módulos SFP antes de transportar el monitor PRISM.

VORSICHT: Um eine mögliche Beschädigung des PRISM-Monitors und der SFP-Module zu vermeiden, entfernen Sie die SFP-Module, bevor Sie den PRISM-Monitor transportieren.

AVERTIR: Pour éviter tout problème au PRISM ou aux SFP, veuillez retirer ces derniers pour le transport.

ATTENZIONE: Rimuovere i moduli SFP prima di trasportare lo strumento in modo da prevenire possibili danni al PRISM e agli SFP.

CUIDADO: Para evitar possíveis danos ao monitor PRISM e aos módulos SFP, remova os módulos SFP antes de transportar o monitor PRISM.



CAUTION: Ambient air temperature near the equipment is not necessarily inlet air temperature. Damage to the instrument can occur if this equipment is powered on without sufficient access to cool air.

PRECAUCIÓN: La temperatura ambiente cercana al equipo no es necesariamente la temperatura de entrada de aire. Hay peligro de daños al equipo si se opera sin el suficiente acceso a aire fresco.

VORSICHT: Die Umgebungstemperatur in der Nähe des Geräts entspricht nicht unbedingt der Ansauglufttemperatur. Das Gerät kann beschädigt werden, wenn es ohne ausreichenden Zugang zu kühler Luft eingeschaltet wird.

AVERTIR: La température de l'air ambiant n'est nécessairement celle à l'intérieure de l'appareil. Pour assurer un bon fonctionnement de ce dernier, veuillez vous assurer d'une bonne ventilation du matériel. Sans cela des dégâts pourraient apparaître.

ATTENZIONE: La temperatura dell'aria ambiente vicino all'apparecchiatura non è necessariamente la temperatura dell'aria in ingresso. Possono verificarsi danni allo strumento se questa apparecchiatura viene accesa senza un accesso sufficiente all'aria fredda.

CUIDADO: A temperatura do ar ambiente próximo ao equipamento não é necessariamente a temperatura do ar de entrada. Podem ocorrer danos ao instrumento se este equipamento for ligado sem acesso suficiente a ar frio.



CAUTION: Avoid the use of chemical cleaning agents that might damage the plastics used in the instrument. Use only deionized water when cleaning the front-panel buttons. For the rest of the instrument, use a 75% isopropyl alcohol solution as a cleaner and rinse with deionized water. Before using any other type of cleaner, consult your Telestream service center or representative.

PRECAUCIÓN: Evite el uso de agentes químicos de limpieza que puedan dañar los plásticos del equipo. Use sólo agua desionizada para limpiar los botones del panel frontal. Para el resto del equipo, use una solución de alcohol isopropílico 75% como limpiador, y aclare con agua desionizada. Antes de usar cualquier otro tipo de limpiador, consulte con su centro de reparación de Telestream o su agente.

VORSICHT: Vermeiden Sie die Verwendung von chemischen Reinigungsmitteln, die die im Gerät verwendeten Kunststoffe beschädigen könnten. Verwenden Sie zum Reinigen der Tasten auf der Vorderseite des Geräts nur entionisiertes Wasser. Verwenden Sie für den Rest des Geräts eine 75%ige Isopropylalkohol-Lösung als Reinigungsmittel und spülen Sie mit entionisiertem Wasser nach. Wenden Sie sich an Ihren Telestream-Kundendienst, bevor Sie ein anderes Reinigungsmittel verwenden.

AVERTIR: Evitez d'utiliser des produits chimiques pour le nettoyage, ils pourraient endommager les plastiques. Utilisez uniquement de l'eau déminéralisée pour nettoyer les boutons de face avant. Pour le reste de l'instrument de l'alcool isopropil à 75%

convient. Rincer à l'eau déminéralisée ensuite. Avant d'utiliser tout autre produit veuillez contact votre représentant Telestream.

ATTENZIONE: Evitare l'uso di detergenti chimici che potrebbero danneggiare la plastica utilizzata nello strumento. Utilizzare solo acqua deionizzata per pulire i pulsanti del pannello anteriore. Per il resto dello strumento, utilizzare una soluzione di alcol isopropilico al 75% come detergente e risciacquare con acqua deionizzata. Prima di utilizzare qualsiasi altro tipo di detergente, consultare il centro di assistenza o il rappresentante Telestream.

CUIDADO: Evite o uso de agentes químicos de limpeza que possam danificar os plásticos usados no instrumento. Use apenas água desionizada ao limpar os botões do painel frontal. Para o restante do instrumento, use uma solução de álcool isopropílico 75% como limpador e enxágue com água desionizada. Antes de usar qualquer outro tipo de produto de limpeza, consulte o seu centro de serviço ou representante Telestream.

Preface

This manual describes how to install the PRISM MPP SDI / IP Waveform Monitor and provides basic safety and operating information. Detailed operating information is available in the user manual. A complete list of PRISM documentation is provided in this manual.

Where to Find More Information

The full User Manual, Release Notes, and other information about your product are available for download at telestream.net/video/resources.htm. The table lists all the documentation for the PRISM MPP SDI / IP Waveform Monitor.

Document	Manual type	Part number	Description
MPS-MPD-MPP User Manual	User	D00013488x	Provides detailed operating information.
Release Notes	Release Notes	D00010030x	Describes the new features, improvements, and limitations of the instrument firmware.
MPP Installation and Safety Instructions	User	P00010588x	Provides basic safety and operating information for a PRISM MPP.

Conventions Used in this Manual

The PRISM SDI / IP Waveform Monitor is also referred to as the "PRISM" throughout this manual.

Telestream Contact Information

To obtain product information, technical support, or provide comments on this guide, contact us using our website, email, or phone number listed.

Resource	Contact Information
Telestream Video Support	Website: http://www.telestream.net/telestream-support Email: videosupport@telestream.net US and Canada Toll-free: 1-844-219-5329 Outside of US and Canada: 1-503-967-9833
Telestream	Web Site: www.telestream.net Sales and Marketing Email: info@telestream.net Telestream 848 Gold Flat Road, Suite 1 Nevada City, CA. USA 95959
International Distributor Support	Website: www.telestream.net See the Telestream Web site for your regional authorized Telestream distributor.
Telestream Technical Writers	Email: techwriter@telestream.net If you have comments or suggestions about improving this document, or other Telestream documents—or if you've discovered an error or omission, please email us.

Installation


This section describes how to remove the PRISM MPP SDI / IP Waveform Monitor from the shipping box and clean it. Basic operating methods are also listed.

Initial Product Inspection

Inspect the product when you receive your instrument:

1. Inspect the shipping carton for external damage, which may indicate damage to the instrument.
2. Remove the PRISM from the shipping carton and check the instrument has not been damaged in transit. Prior to shipment the instrument is thoroughly inspected for mechanical defects. The exterior should not have any scratches or impact marks.

Note: Save the shipping carton and packaging materials for instrument repackaging in case shipment becomes necessary.

3. Verify the shipping carton contains the instrument, the standard accessories, and product documentation.
4. Verify that all the product options you ordered are installed:
 - a. After you install and power-on the instrument, select the **Settings** icon().
 - b. Select **Utilities** and then select **Options**.

The display lists all the installed product options (for example, MPSDP-IP-MEAS) and the license expiration dates. If an expiration reads "Permanent" then the license will not expire.

Physical Characteristics

This table lists the physical characteristics of all MPP models.

Parameter	Description
Dimensions	
Height	4.4 cm (1.7 in.)
Width	48.3 cm (19.0 in.)
Depth	31.3 cm (12.3 in.)
(includes connectors, mounting brackets, and pull handles)	
Weight	
Net	3.5 kg (7.72 lb)
Shipping	8.0 kg (17.64 lb)

Exterior Cleaning

The instrument exterior was inspected for debris when it was shipped. If necessary, you can clean the exterior of the instrument.



WARNING: To prevent injury or death, power off the instrument and disconnect it from line voltage before cleaning.

Clean the exterior surfaces of the chassis with a dry lint-free cloth or a soft-bristle brush. If any dirt remains, use a cloth or swab dipped in a 75% isopropyl alcohol solution. Use a swab to clean narrow spaces around controls and connectors. Do not use abrasive compounds on any part of the instrument that may be damaged by it.



CAUTION: Avoid the use of chemical cleaning agents that might damage the plastics used in the instrument. Use only deionized water when cleaning the front-panel buttons. For the rest of the instrument, use a 75% isopropyl alcohol solution as a cleaner and rinse with deionized water. Before using any other type of cleaner, consult your Telestream service center or representative.

Accessories

This table lists the standard and optional accessories available.

Accessory	Std	Opt	Part number
MPP Installation and Safety Instructions	√		P00010588x
Power cord	√		Various
Transceiver modules:			
10G Ethernet short range (850 nm) transceiver module		√	MP-SFP Opt. 10GESR
10G Ethernet long range (1310 nm) transceiver module		√	MP-SFP Opt. 10GELR
25G Ethernet short range (850 nm) transceiver module		√	MP-SFP Opt. 25GESR
25G Ethernet long range (1310 nm) transceiver module		√	MP-SFP Opt. 25GELR
Cable kits:			
HD-BNC to BNC adapter cables (package of 3)		√	MP-CBL Opt. HDBNC-BNC

Your instrument was shipped with one of these power cord options. Power cords for use in North America are UL listed and CSA certified. Cords for use outside North America are approved by at least one authority acceptable in the country to which the product is shipped.

PWR-CORD-NA-S15 – North America Power Cord, Straight 15A

PWR-CORD-EURO – Universal EUR power cord

PWR-CORD-CHN – China power cord

PWR-CORD-IN – India power cord

PWR-CORD-UK – United Kingdom power cord

PWR-CORD-BRZ – Brazil power cord

PWR-CORD-AUS – Australia power cord

PWR-CORD-CHE – Switzerland power cord

PWR-CORD-JPN – Japan power cord

PWR-CORD-NONE – No power cord or AC Adapter



CAUTION: To reduce risk of fire and shock, use the certified power cord provided with the product.

Operating Requirements

This section provides the environmental and power operating requirements for safe operation of the instrument.

Environmental Conditions

The location of the instrument must be in a range of temperature and humidity, with adequate cooling.

Temperature Range

The instrument must be within the range of temperatures listed in the table for safe operation or storage.



CAUTION: Damage to the instrument can occur if this instrument is powered on at temperatures outside the specified temperature range.

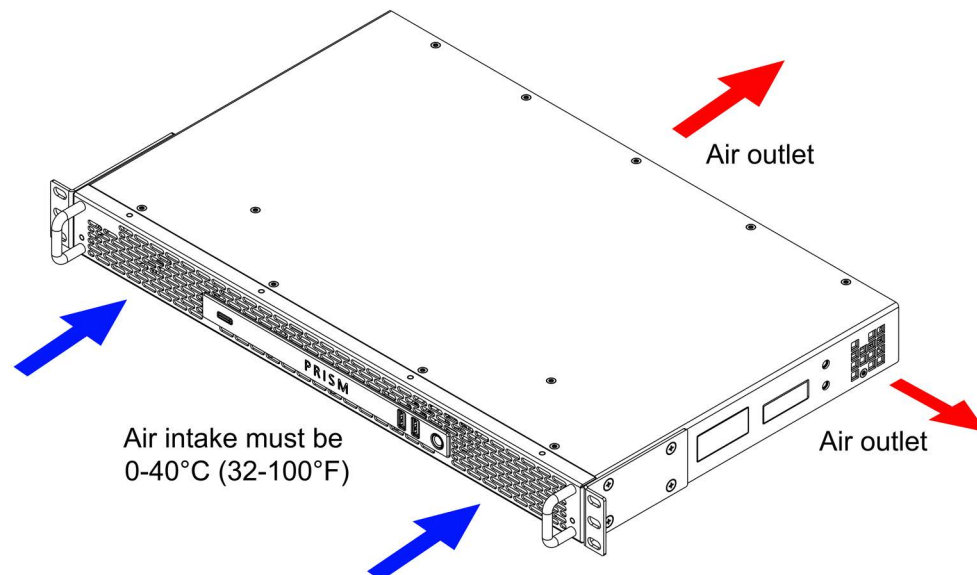
Parameter	Setting	Description
Temperature	Operating	0 °C to +40 °C
	Non-Operating	-20 °C to +60 °C
Humidity	Operating	20% to 80% relative humidity (% RH) at up to +40 °C, non-condensing
	Non-Operating	5% to 90% relative humidity (% RH) at up to 40 °C and derated linearly to 45% RH at 60 °C, non-condensing
Altitude	Operating	To 3,000 meters (10,000 feet) Maximum operating temperature decreases 1 °C each 300 m above 1.5 km
	Non-Operating	To 12,000 meters (40,000 feet)
Pollution Degree		Pollution Degree 2 (as defined in IEC 61010-1): Rated for indoor, dry location use only.

Cooling Requirements

The instrument must have adequate cooling, described in the table, for safe operation.


Parameter	Location	Description
Cooling		Internal fans provide forced air cooling. Do not block openings.
	Bare Instrument	The equipment should not be placed next to solid walls or other equipment preventing airflow. To ensure adequate air outlet, there must be a minimum of 15 mm (0.6 inches) of clearance on both sides of the instrument. To ensure adequate air flow, make sure there are no flat surfaces at the back of the instrument any closer than the bends in the cables connected to the instrument.
	Rackmount	To ensure proper airflow when installing the instrument in a closed rack with solid walls, there must be a minimum of 15 mm (0.6 inches) of clearance from each side of the instrument to the rack side walls. The surface at the back of the instrument must not be any closer than the bends in the cables connected to the instrument.


CAUTION: Ambient air temperature near the equipment is not necessarily inlet air temperature. Damage to the instrument can occur if this equipment is powered on without sufficient access to cool air.



Electrical Power Requirements

The instrument operates from an AC power input. Check that your location provides the proper electrical power requirements as listed in the table.

Parameter	Description
Line voltage range	100 to 240 VAC +/- 10%
	 WARNING: To reduce the risk of fire and shock, ensure that the mains supply voltage fluctuations do not exceed 10% of the operating voltage range.
Line frequency	50/60 hertz
Line current	1.8/0.9 A
Mains Overvoltage	Overvoltage Category II (as defined in IEC 61010-1)


 **WARNING: In the instrument, only the line conductor is fused for over-current protection. The fuse is internal and not user replaceable. Do not attempt to replace the fuse. If you suspect the fuse has blown, return the unit to an authorized service center for repair.**

MPP Rack Installation

This section describes how to assemble the MPP and equipment, and install it in a rack.

Equipment

PRISM MPP Rack Parts

	Equipment	Quantity	Part number
	Screw, truss-head, 10-32 X 0.625, Phillips	4	P00010226x
	Note: Screw shown is not to scale		

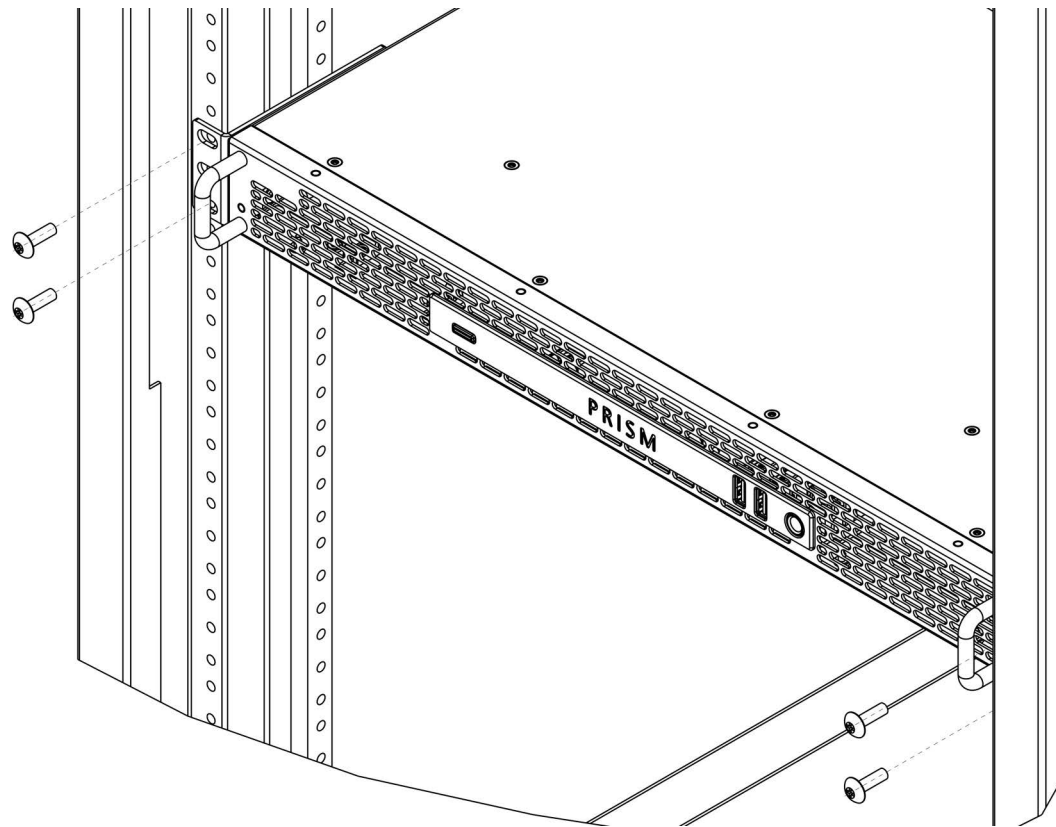
Rack Installation



WARNING: To prevent injury or damage to the instrument, do not carry the PRISM by the small handles on the front of the instrument. These handles are for pulling the instrument out of a rack installation and are not intended to be used for carrying the instrument.

1. Insert the MPP into the rack. The instrument is shipped with the front mounting brackets installed. Rear mounting brackets are not required.

2. Use a Phillips-head screw driver and 4 truss-head screws (10-32 X 0.625) to connect the brackets of the MPP assembly to the rack.



Connectors

This section shows the rear panels of the MPP models. A table with descriptions of each connector accompanies the examples.

MPP Front Connectors

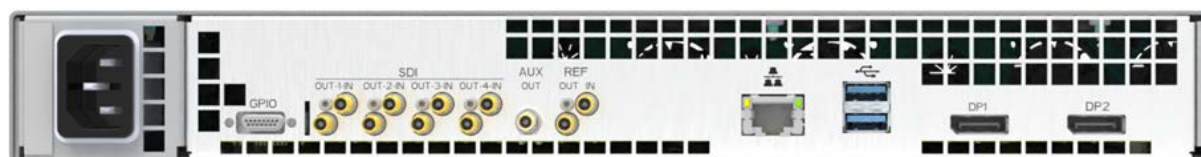
The example shows the front panel of all MPP models. The table provides details of each connector.





Connector	Description
USB ports	Two USB 3.0 ports are for connecting a mouse and keyboard, importing or exporting instrument presets, upgrading the instrument firmware, or saving screen and stream captures.
Headphone output	Audio output (1/4-inch—6.35 mm) port is for headphones to listen to the selected audio channel pair.

MPP-100 Rear Connectors

The example shows the rear panel of an MPP-100. The table provides details of each connector.

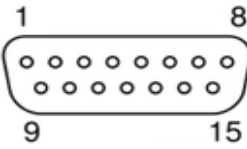


Connector label, symbol, or end	Description
AC Input	Connector for an AC power source.
GPIO	15-pin, micro D-sub connector, for details see MPP-100/-200/-300 remote connector pin assignments and preset functions.

Connector label, symbol, or end	Description
SDI1-4	<p>4 HD-BNC SDI connector pairs (8 total), including a dedicated SDI input and a dedicated SDI output for each pair. The output SDI signal loops through the corresponding input and is always on.</p> <p>The SDI inputs support SD, HD, 3G, and 12G signals.</p> <p>SDI inputs 1-4 can be used together for monitoring Quad Link 4K and 8K inputs. See the User Manual for required software options.</p>
AUX OUT	SDI output of the selected SDI, ST2022, or ST2110 input.
REF	<p>The REF <i>input</i> connector can be used for locking to analog black burst and tri-level sync signals.</p> <p>The REF <i>output</i> connector can either be a loop-through of the input analog sync signal or the PPS (pulse per second) signal when the instrument is locked to a PTP reference (3.3V TTL).</p>
	Ethernet port is a standard RJ-45 connector for 10/100/1000Base-T Ethernet cable.
	2 USB 3.0 ports are for connecting a mouse and keyboard, importing or exporting instrument presets, upgrading the instrument firmware, or saving screen and stream captures.
DP1-DP2	<p>2 DisplayPort outputs for external monitors. The output video format is 1920×1080¹. DP1 is the primary monitor and DP2 is the secondary monitor when using the Extended Display feature.</p> <p>Note: It is recommended that you plug in the external monitors before turning on the instrument. This will ensure that the monitors are properly identified and configured.</p> <p>Note: It is recommended that you use external DP monitors to avoid the use of DP adapters such as HDMI-to-DP. Not all DP adapters will work with the MPP product.</p>

1. When connecting to an external monitor, a monitor with a 1920×1080 capable display works best with the instrument.

The table lists remote connector pin assignments and preset functions for 15-pin GPIO connectors for all MPP instruments.

Characteristic	Pin Function
	1 GND
	2 Do not connect
	3 Do not connect
	4 Do not connect
	5 Do not connect
	6 GND
	7 Do not connect
	8 Do not connect
	9 Do not connect
	10 Preset 1 (In)
	11 Preset 2 (In)
	12 Preset 3 (In)
	13 Preset 4 (In)
	14 Preset 5 (In)
	15 Preset 6 (In)



Note: See the MPS-MPD-MPP User Manual for details on using the GPIO functions.

MPP-200/-300 Rear Connectors

The example shows the rear panel of an MPP-300. The MPP-200 is identical to the MPP-300 in appearance, but the MPP-200 does not have the Eye function the MPP-300 has. The table provides details of each connector.



Connector label, symbol, or end	Description
AC Input	Connector for an AC power source.
ANALOG AUDIO OUT 1-8	<p>DB25 connector is used for connecting stereo or surround sound speakers to the instrument. Embedded SDI audio or ST2110-30 streams can be directed to the Analog Audio out connector.</p> <p>DB25 connector uses the standard TASCAM pinout for analog audio as illustrated. G: ground (green), -: cold (blue), +: hot (red)</p>
Line Out 	<p>3.5 mm port is used to connect a set of stereo speakers. Audio in surround formats is downmixed to stereo on this port.</p>
GPIO	15-pin, micro D-sub connector. For details see MPP-100/-200/-300 remote connector pin assignments and preset functions.
SDI1-4	<p>4 HD-BNC SDI connector pairs (8 total), including a dedicated SDI input and a dedicated SDI output for each pair. The output SDI signal loops through the corresponding input and is always on.</p> <p>The SDI inputs support SD, HD, 3G, and 12G signals.</p> <p>SDI inputs 1-4 can be used together for monitoring Quad Link 4K and 8K inputs. See the User Manual for required software options.</p> <p>SDI1 can be used for SD, HD, and 12G Eye functionality on MPP-300 instruments.</p>
AUX OUT	SDI output of the selected SDI, ST2022, or ST2110 input.

Connector label, symbol, or end	Description
REF	<p>The REF <i>input</i> connector can be used for locking to analog black burst and tri-level sync signals.</p> <p>The REF <i>output</i> connector can either be a loop-through of the input analog sync signal or the PPS (pulse per second) signal when the instrument is locked to a PTP reference (3.3V TTL).</p>
10/25GE	2 SFP28 ports are for 10/25GE Ethernet applications. See MP-SFP products for available modules.
	Ethernet port is a standard RJ-45 connector for 10/100/1000Base-T Ethernet cable.
	2 USB 3.0 ports are for connecting a mouse and keyboard, importing or exporting instrument presets, upgrading the instrument firmware, or saving screen and stream captures.
DP1-DP2	<p>2 DisplayPort outputs for external monitors. The output video format is 1920×1080¹. DP1 is the primary monitor and DP2 is the secondary monitor when using the Extended Display feature.</p> <p>Note: It is recommended that you plug in the external monitors before turning on the instrument. This will ensure that the monitors are properly identified and configured.</p> <p>Note: It is recommended that you use external DP monitors to avoid the use of DP adapters such as HDMI-to-DP. Not all DP adapters will work with the MPP product.</p>

1. When connecting to an external monitor, a monitor with a 1920×1080 capable display works best with the instrument.

SFP module

There are several types of optional SFP modules available for the MPP-200 and -300 products.

SFP Module Installation and Removal

1. Remove the plug from the SFP connector.
2. Insert the SFP module into the SFP connector. The module latches into place when fully inserted.

Note: Different types of SFP modules may have different latching mechanisms.

To remove the optical SFP module, disengage the latch and then pull the module out of the SFP connector.

SFP Module Transportation



CAUTION: To prevent static damage to the SFP module, if you remove the SFP module from the instrument, always store and transport the SFP module in an anti-static bag or container.



CAUTION: To prevent possible damage to the PRISM monitor and SFP modules, remove the SFP modules before transporting the PRISM monitor.

Operations

This section describes the basic operations and uses of the unit. For detailed explanation of how to use it, consult the user manual.

Power-on and Power-off Procedures

This describes how to apply power to the instrument, and how to power-on and power-off the instrument.

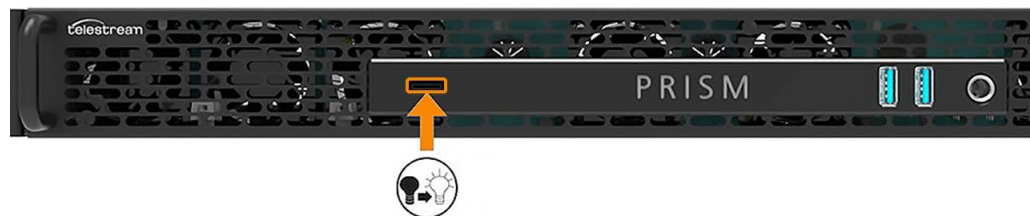
Power Cord Installation

This instrument is powered by an AC power source. Connect the power cord to the power connector on the rear panel of the instrument. The power connector is keyed to be directional, with the flat portion of the power cord housing facing the left of the instrument (as viewed from the rear). When fully inserted, the power cord housing latches onto the instrument power connector.

 **CAUTION: To minimize the risk of damage to the instrument, we strongly recommend the power cord be connected to the instrument before the power cord is connected to the AC power source.**

Power-on Procedure

1. Apply power to the instrument. If the PRISM was previously powered off by a power interruption or by removing the power cord from the rear of the instrument, the instrument will power on when power is reapplied.
2. Press the power button on the instrument front panel to turn the instrument on. The power button blinks during the initial power-on sequence and then turns on during the normal instrument operation.



Power-off Procedure

1. Press the power button to turn the instrument off or select **Settings**, select **Utilities**, select **Power**, and then select **Power Down Now**.

The power button blinks and then turns off.



CAUTION: To prevent data loss, we strongly recommend you first shut down the instrument before disconnecting the power cord.

2. To completely remove power from the instrument, disconnect the power cord from the instrument. The power cord has a locking mechanism to keep it attached to the instrument. Push the button on the cord housing to release the locking mechanism.

Display Elements

The illustration shows where basic elements of the instrument display are. The table provides details of each element. See the User Manual for the list of available applications and operating instructions.



Element Name	Description
Applications tabs	Some applications have selectable tabs (highlighted readouts) you can use to display additional information.
Application tiles 1-4	Location of the application tile. The application tiles can be quarter-screen, half-screen, or full-screen.
Application name	Lists the name of the displayed application.
Status bar	<p>Status bar: The left side of the Status bar has icons with links to various instrument settings including Volume (🔊), Presets (⭐), Settings (⚙️), Input type (🎯), and the Application menu (📄). Select the Home icon (🏠) to exit any displayed menus.</p> <p>The right side of the status bar lists instrument status such as the selected input, type of input signal, selected signal reference, video/reference signal status, audio channel status, the real time clock setting, and a link to the Activity menu (🔔).</p>

Methods of Operation

This section describes the primary methods of operating the instrument:

- Keyboard and mouse
- External touchscreen display or non-touchscreen display

It also explains methods of controlling the instrument remotely:

- Remote Control through WebRTC
- Remote Control through VNC or web browser
- Remote Control through API or NMOS

Keyboard and Mouse

You can use a USB keyboard and mouse to operate the instrument. The mouse needs to have a scrolling wheel to access all of the menu selections. Click on applications to perform actions like you would on the touch panel.

Connect the keyboard and mouse to any of the available USB ports.

External Display

An external touchscreen or non-touchscreen display can be connected to control the instrument. Two connections are available for each display:

- Connect the DisplayPort output from the PRISM to the input on the external display.
- Connect the touch screen output of the external display (if available) to any USB port on the PRISM.
- If the display is *not* touchscreen capable, connect a keyboard and mouse to operate the instrument.

Note: The instrument works best with a 1920×1080 capable monitor.

Note: It is recommended that you plug in the external monitors before turning on the instrument. This will ensure that the monitors are properly identified and configured.

Note: It is recommended that you use external DP monitors to avoid the use of DP adapters such as HDMI-to-DP. Not all DP adapters will work with the MPP product.

If the display is touchscreen capable, use these gestures on the display to perform these functions:

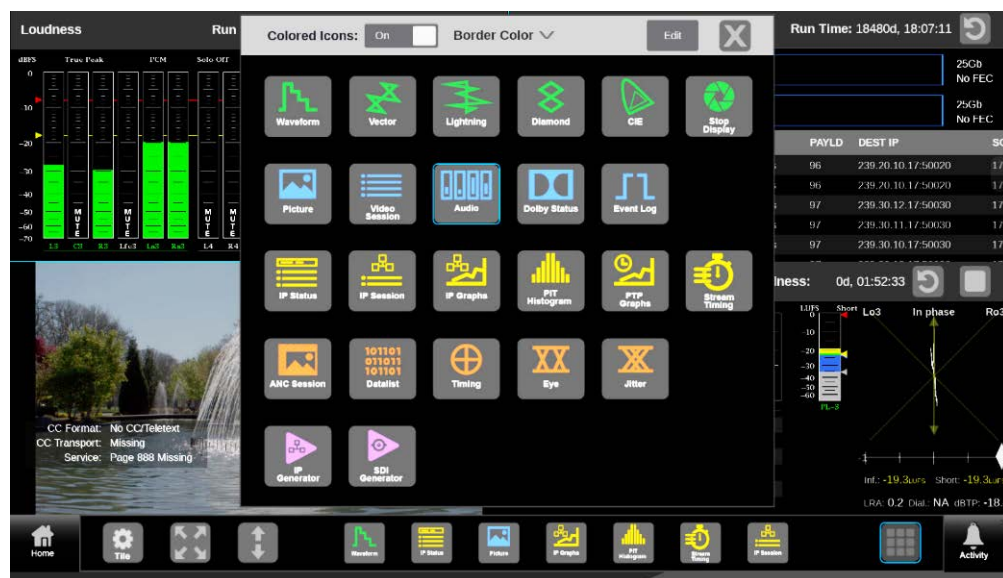
- Touch or tap the screen to select display elements.
- Double tap an application banner to toggle the display between four-tile and a full-screen display of the selected application.
- Swipe up or down, or left or right as necessary to navigate menus and preset listings and to view additional application information.
- Some applications support pinch and zoom.

Note: The terms “tap,” “swipe,” and “pinch” apply to the touchscreen on the instrument. If you are using a mouse and keyboard you must “click,” “scroll,” and use the scroll wheel on the mouse.

Manage Applications



There are several places applications can be selected, several ways to arrange applications, and applications can be personalized. This section explains how to use these tools.

The example of the Application menu has all the All Applications menu open in front of 4 tiled applications. The All Application menu changes based on the options purchased. The Application menu, at the bottom of the screen, can be personalized.



Select Applications

You can select applications for use from the Applications menu—a list of tools in the Status bar for applications in the tiles—or from the All Applications menu—the complete list of applications.

1. Select the Tiles icon () to open the Application menu.
2. Select the tile in the display to show the new application.
3. Select an application from the application tool bar.
4. If an application is not available on the application tool bar, select the All Applications icon (), at the right of the application menu. The All Application menu opens with all available applications visible.
5. Select the application.
6. Close the All Application menu.



Arrange Applications

Applications can be arranged in a quarter-screen tile, half-screen, and full-screen. Some displays have a reset tool.


Full-screen Tile

Double select, in an application tile, to change the application display to full screen. Double select a full-screen application to return it to its previous size. This works on both quarter-screen and half-screen tiles.

Half-screen Tile



- Select the half-screen icon () in the menu bar to change the selected tile to vertical-extended mode. This only changes a quarter-screen tile to half-screen.
- When an application display is in vertical-extended mode (half-screen), select the collapse icon () in the menu bar to return to quarter tile mode. This only changes a half-screen tile to quarter-screen.

Reset Application

If available at the top-right of an application tile, select the reset icon () to clear or reset the run time of the application.

Set Up Application Menu

You can set what applications appear on the Application menu, the list of tools in the Status bar.

1. Select the **Tiles** icon () to open the Application menu.
2. At the right of the Application menu, select the All Applications icon (.
3. In the All Application menu, select **Edit**.

Note: Up to 8 applications can be listed on the application tool bar. The number by each application notes the location of the application on the application tool bar.

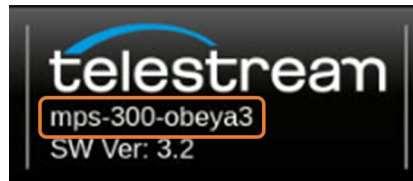
- Click an application marked with a number to remove it from the Application menu.
 - Click an application that is *not* marked with a number to add it to an empty space in the Application menu.
4. When the applications in the Application menu are correct, select **Save**.
 5. Close the All Applications menu.

Find or Change Hostname, Password, and IP Address

This section explains how to find the hostname, password, and IP address of a PRISM. And it explains how and where to change the hostname and password.

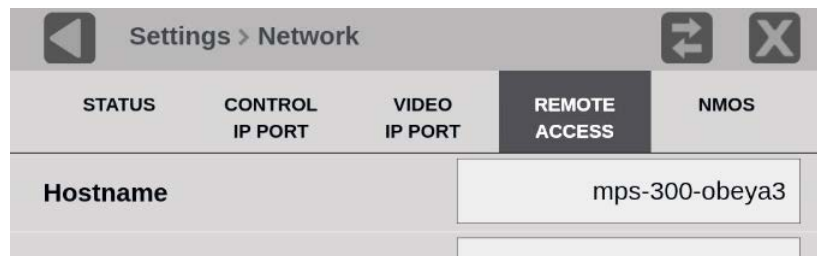
Find Hostname

On the Status bar, the current hostname is under the Telestream logo.



Change Hostname

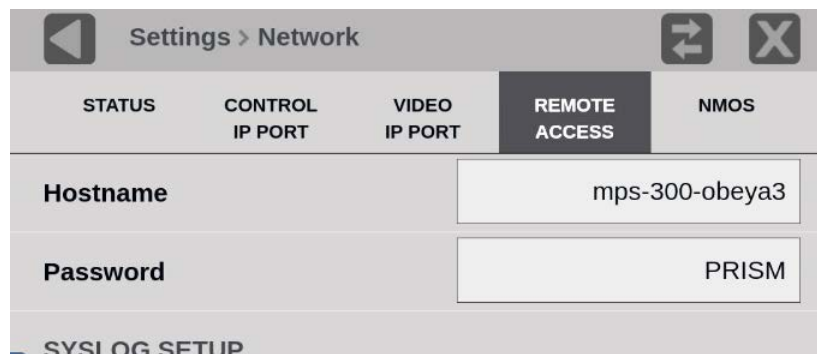
1. On the PRISM monitor to change, select the **Settings** icon (⚙️).
2. Select **Network** and then select the **REMOTE ACCESS** tab.



3. Select in the Hostname field and enter a new hostname with the remote keyboard or the on-screen keyboard.
4. Select **Save**.


Find and Change Password

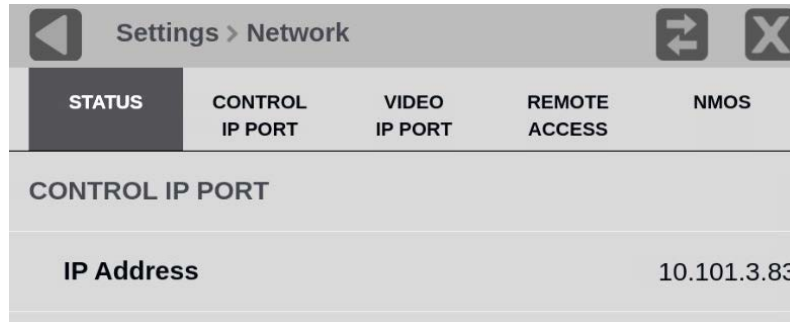
1. On the PRISM monitor to connect to, select the **Settings** icon (⚙️).
2. Select **Network** and then select the **REMOTE ACCESS** tab.



3. Select in the Password field and enter a new password with the remote keyboard or the on-screen keyboard.
4. Select **Save**.

Find IP Address

1. On the PRISM monitor to connect to, select the **Settings** icon ().
2. Select **Network** and then select the **STATUS** tab. The IP Address of the instrument is under Control IP Port heading.
3. The IP address can be set by DHCP or manually in the **CONTROL IP PORT** tab.



Remote Control through WebRTC

When the PRISM monitor is connected to an Ethernet network, you can use a computer connected to the same network to remotely control the instrument in a web browser using WebRTC.

Connect to the PRISM through WebRTC:

1. In a web browser, enter the hostname or IP address of the PRISM. See [Find or Change Hostname, Password, and IP Address](#).
When the PRISM is connected, the PRISM HOME page is displayed.
2. Select **Remote-WebRTC**.
A login web page displays.
3. Enter the password for that instrument in the Password field.
4. The User Name is for the WebRTC chat tool. Enter a name if needed.

5. Select **WebRTC Connect**.

Remote Control through VNC Operation

When the PRISM is connected to an Ethernet network, you can use a computer connected to the same network to remotely control the instrument in a web browser or in a VNC client, such as VNC Viewer.

VNC Client

When using VNC for extended periods of time, we recommend using a VNC client:

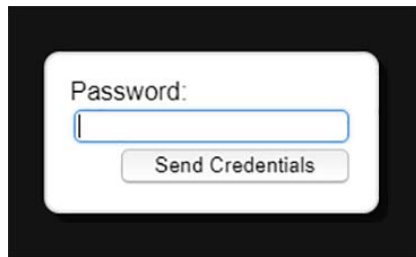
1. Open a VNC client, enter the IP address or hostname of the instrument in the VNC Server search bar, and press **Return**. See [Find or Change Hostname, Password, and IP Address](#).
2. If necessary, enter the password for the PRISM and select **OK**.
The VNC client connects to the instrument in a separate window that appears exactly like the instrument display.

Web Browser

Connect to the instrument through a web browser:

1. Open a web browser and enter the hostname or IP address from the instrument. See [Find or Change Hostname, Password, and IP Address](#).
The PRISM HOME page displays.
2. Select **Remote noVNC Access**.
A noVNC page displays.
3. Select **Connect**.
A login page displays.

4. Enter the password for that instrument in the Password field and select **Send Credentials**.



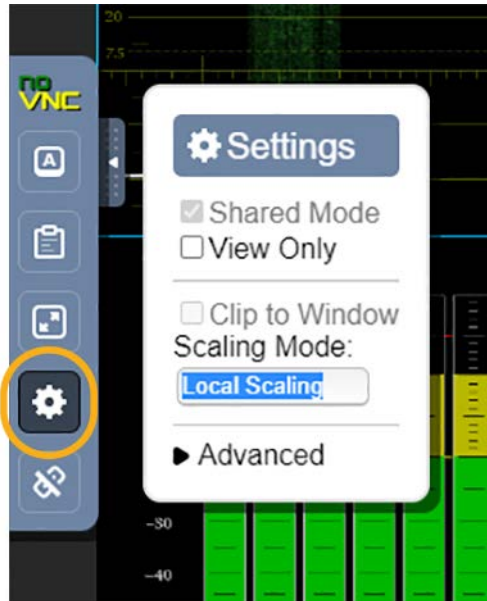
To adjust the scale of the PRISM tiles (if the tiles do not all fit on the display):

1. In the PRISM web interface, select the control tab on the left side of the tiles to open the noVNC Settings.



2. Select the Settings icon in the noVNC Settings.

3. In the Scaling Mode menu, select **Local Scaling**.
The tiles resize to fit the web browser window.



4. Select the Settings icon again to close the Settings menu.

Remote Control through API

The PRISM can be controlled through API commands over the network. Although API operation does not allow you to fully interact with the instrument, it is useful for making changes in a production automation environment.

The available API commands can be displayed in the PRISM Home page:

1. Open a web browser and enter the hostname or IP address of the instrument. See [Find or Change Hostname, Password, and IP Address](#).
2. Select **API Help Page** to view all available API commands.

API commands use HTML GET/POST methods.

Remote Control through NMOS

See the Enable NMOS section in the MPS, MPD, and MPP User Manual for details on NMOS remote control.