Vantage 8.3 Licensed Installation Quickstart

ThaFnk you for being a valued Telestream Vantage customer. To update your Vantage domain to add the latest features and bug fixes, install Vantage 8.3 following these brief instructions.

Note: All Vantage guides, integration guides, references, and app notes are available at telestream.net/telestream-support/vantage/help.htm. For complete and detailed installation instructions, view the installation chapter in the Vantage Domain Management Guide or the Vantage Installation Guide, which is the same content in a separate guide.

Preparing for Upgrading

Note: If you plan to change the Microsoft SQL edition (for example, from Express to Standard), if you have a Vantage array or if you want to move the Vantage domain database to a different server, we suggest that you not use this quick start guide. Instead, see the Vantage Domain Management Guide or Vantage Installation Guide.

Note: Updating a Vantage domain with expired maintenance or support may render Vantage inoperable.

To upgrade Vantage from a prior version, follow this procedure to uninstall all components except the domain database before installing the new version:

1. Verify your Windows Server version—if your Vantage domain server is running Windows Server 2016 (or earlier), upgrade to Windows Server 2019 | 2022 | 2025.

2. Verify your Vantage license—In the Vantage Management Console, select Licenses. Verify that licenses and maintenance are current. Contact Customer Service to update or renew as required.

3. In Vantage Workflow Designer, display Job Status and stop all jobs or allow them to complete and then use the management console stop all Vantage services.

4. Back up your Vantage database using the Vantage Management Console Domain Management/Backup feature. You may also want to export all workflows, categories, nicknames, labels, variables, scripts, and other custom components.

5. Close all Vantage client programs and web applications using this domain.

6. For each computer with Vantage client programs, log in with a local administrator account and perform the following steps:

   a. Open Control Panel > Programs and Features > Uninstall Programs.

   b. Select Vantage Client Applications (if present) and click Remove or Uninstall.

   c. Uninstall all Vantage update packs that are installed: Select each Vantage update pack in reverse sequential order (latest to oldest), and click Remove or Uninstall. Perform this step for all update packs.

7. On the server hosting Vantage web apps, use the Control Panel Uninstall tool (see Step 6) to select Vantage Web Applications and click Remove or Uninstall.

8. On the servers hosting the Telestream Media Transcode and Analysis engine, log in with a local administrator account and follow these steps to remove it:

   a. Select Start > Administrative Tools > Services to display the Services window.

   b. Right-click and select Stop for the following services: Vantage Analysis service and the Vantage Transcode service.

   c. In the Control Panel uninstall tool (see Step 6), select Telestream Media Transcoding & Analysis Engine and click Remove or Uninstall.

9. On the Vantage database server log in with a local administrator account, and using the Control Panel uninstall tool (see Step 6), follow these steps:

Note: Subsystems (Intel IPP, QuickTime, etc.) that have been installed during Vantage installation are not removed, and Vantage domain data and media that you have created or saved on this server are not removed.

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   a. Select Vantage and click Remove or Uninstall. This removes Vantage, but your Telestream folder, including your Database folder and files, remain in place so your Vantage configuration is preserved.

   b. Leave MS SQL Server in place—do not uninstall it.

At this stage, the Vantage software has been removed, but your database and service configuration files and MS SQL Server are still intact. When you install Vantage, you can reuse the database and let Vantage upgrade them. Continue now with the next topic.

Obtaining the Installer

1. Log into the Telestream Download Center and navigate to the Vantage page.

2. Log in to the Vantage server with a local administrator account.

3. Download the *Vantage_8.3.zip* file to a folder named *Vantage 8.3* on your target Vantage server.

4. Unzip the Vantage installer package that you downloaded.

Installing Vantage 8.3

Follow this procedure to upgrade an older Vantage version to Vantage 8.3.

Caution: Upgrade all components. Upgrading only selected components can result in component mismatches, causing a non-functioning Vantage system. If you have any questions, contact Telestream Vantage Support.

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1. Log in to the Vantage domain server with a local administrator account, and make sure that virus-checking software and Windows Firewall are off.

2. Run the *Vantage _8.3.##_Setup.exe* installer you just unzipped on your server.

3. In the Welcome panel, click Next to display the license agreement.

4. License Agreement—click *I Accept* if you agree to the terms, and click Next.

5. Select *Custom Install*—check desired Vantage features to install and click Next.

6. In the Ready to Install panel, click *Install* to begin installation, which takes a few minutes. Progress is displayed as the installation takes place.

Note: The Vantage Setup program checks for a SQL Server installation. If found, Setup skips SQL Server installation. If SQL Server is not found, SQL Server 2022 Express is installed. Similarly, if no Vantage database is found, a new one is installed. If a Vantage database is found, it is upgraded; upgrading preserves workflows, design items, job history, catalogs, stores, application configurations, user settings and licenses.

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7. Click Next when the installer indicates it is finished.

8. When installation is complete, click Finish.

9. The installer displays *Installation was successful!* (or indicates errors if unsuccessful). Click Done to close the installer application. Database installation is complete.

10. If you are upgrading a Vantage Array, you have just completed the database server upgrade. Next, upgrade any other servers in the next step.

11. Repeat these steps for any other servers in the array, such as servers hosting the transcoding engine, services, and web applications. When you run the installer on each server, select the components to install corresponding to the components you are replacing on that server.

12. When all servers and components have been upgraded, the upgrade is complete.

13. Test your workflows to make sure all required items to run the workflows are still present and the workflows still run as expected.

Note: You may need to re-create some aspects of existing workflows to take advantage of new user interface components. For example, new options in Flip64 (or other transcoder) actions do not display automatically after upgrading. Refer to the *Vantage User Guide* for details about enabling new features in actions and workflows.

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Note: If your ComponentPacs from an earlier Vantage version reside in a custom location other than *C:\Program Files (x86)\Telestream\Vantage\ComponentPacs*, be sure to copy the ComponentPacs just saved in *C:\Program Files (x86)\Telestream\Vantage \ComponentPacs* over to your custom location. In the Vantage Management Console > ComponentPac Management, install the ComponentPacs (if any) that are in this installer. To see or change the location where ComponentPacs reside, view ComponentPac Management > <<custom ComponentPac location>>.